

As a reminder, the new Resource Management (RM) Portal is live within the Division of Emergency Management Enterprise Solution (<u>DEMES</u>). The Portal is a requirement for ALL SMAA resources deployed, who must mobilize in DEMES Resource Management and complete the daily activity and equipment logs in the system.

To assist with any anticipated Resource Management needs, the Resource Unit will host daily Huddles/Office Hours at **1700** using the link below. Team Leads, Scribes/Documentation Unit Leads, FPOCs, Specialized Teams, Singular Deployed Resources (EOC Support), etc. This Huddle will cover the topics below.

- Ensure proper credentials for designated personnel
- Establish a meeting and communication group/system
- Share proper POC information
- Answer any lingering questions

Link : <u>Resource Management Huddle</u>

For additional materials and guidance regarding Resource Management can be found within the <u>Resource Management</u> site.

If you have any questions, please contact one of the subject matter experts below.

- Questions regarding Portal Access, Error Messages, etc., please contact the DEMES Support Team, <u>DEMES.Support@em.myflorida.com</u>. Please include a screenshot or photo of the error message.
- Training Materials or Job Aids can be received by contacting Resource Unit Lead, Porschica Griffith, <u>SERTResourceUnit@em.myflorida.com</u>.
- Questions regarding the Mutual Aid Claims process should be directed to the Mutual Aid Branch Director, Chasity Brown, <u>Chasity.Brown@em.myflorida.com</u>.