

**Overview:** The DEMES Knowledge Base is a repository of articles to provide a self-service option for users directly in DEMES. Article content has been developed by the subject matter experts and reflects the most up to date information on business processes and DEMES functionality.

#### Login To DEMES FAQ **Grants Management Portal** Access Knowledge Base & View Articles Knowledge My Cases Create A Case Home Click FAQ tab in the header bar 1. 2. Click **Knowledge** tab in the header bar All Articles 3. Click your **Application's link** (blue) in Agency Cost Reporting the listing to view related articles **Mutual Aid** 4. A listing of articles will appear. Scroll through the listing. Click the desired Articles article title. Are recipients permitted to use Fund payments to pay for unemployment insurance costs incurred by the recipient as an employer? 5. The knowledge article will appear. 50 Views · Feb 5, 2024 · I Review the content to find the answer Are governments required to submit proposed expenditures to Treasury for approva to your question. Provide Feedback on Article Are costs associated with increased solid waste capacity an eligible use of payments A. At the bottom of the Knowledge article, from the Fund? indicate if the content was helpful by Feb 5, 2024 - Knowledge clicking the thumbs up or thumbs Question down icon. Are costs associated with increased solid waste capacity an eligible use of payments from the Fund? Answer Yes, costs to address increase in solid waste as a result of the public health emergency, such as relates to the disposal of used personal protective equipn nt, would be an eligible exp B. If thumbs down selected, you will be prompted to provide feedback a. Select a general reason for A Was this article helpful? your decision b. Provide feedback and outline how article can be improved B Was this article helpful? c. Upload a file, if useful/relevant Choose a general reason C. Click Submit -- Choose a general reason --Feedback Notes Please, leave us some feedback... Search for articles using the main search field in the header bar If your application is not listed in the Upload Files menu, it is not yet supported by the C .↑. Upload Files Or drop files **DEMES Support functionality**



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# **Login To DEMES**

Vendor Portal

# Access Knowledge Base & View Articles

- 1. Click the More tab (header bar) to access the **FAQ** tab. Click **FAQ**.
- 2. Click Knowledge tab in the header bar
- 3. Click All Articles or Top Articles to view available knowledge content.
- A listing of articles will appear. Scroll through the listing. Click the desired article title to view the content.
- The knowledge article will appear. Review the content to find the answer to your question.

## **Provide Feedback on Article**

- A. At the bottom of the Knowledge article, indicate if the content was helpful by clicking the thumbs up or thumbs down icon.
- B. If **thumbs down** selected, you will be prompted to provide feedback
  - a. Select a general reason for your decision
  - b. Provide feedback and outline how article can be improved
  - c. Upload a file, if useful/relevant
- C. Click Submit

## Notes

 If your application is not listed in the menu, it is not yet supported by the DEMES Support functionality

SUBMITTED QUOTES	PURCHASE ORDERS	PENDING INVOICES	MORE
HOME KNOWLE	DGE MY CASES CR	EATE A CASE	
ALL ARTICLES			
TOP ARTICLES			
How to Recall	a Quote?		
11 Views • May 1, 2024 • Kr	nowledge		
How to submit	a quote		
Test Summary			
16 Views • Apr 9, 2024 • Kn	owledge		
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