

As a reminder, the new Resource Management (RM) Portal is live within the Division of Emergency Management Enterprise Solution (<u>DEMES</u>). The Portal is a requirement for ALL SMAA resources deployed, who must mobilize in DEMES Resource Management and complete the daily activity and equipment logs in the system.

WebEx links for the Resource Management Trainings can be found below.

- Resource Management Training 8/3 7:00 am
- Resource Management Training 8/4 7:00 am
- Resource Management Training 8/3 & 8/4 1:30 pm
- Resource Management Training 8/5 8/7 7:00 am

If you have any questions, please contact one of the subject matter experts below.

- Questions regarding portal access, error messages, etc., please contact the DEMES Support Team, <u>DEMES.Support@em.myflorida.com</u>. Please include a screenshot or photo of the error message.
- Questions regarding the Mutual Aid Claims process should be directed to the Mutual Aid Branch Director, Chasity Brown, <u>Chasity.Brown@em.myflorida.com</u>.
- **Training Materials or Job Aids** can be received by contacting Resource Unit Lead, Porschica Griffith, <u>Response.Training@em.myflorida.com</u>.
- Any immediate questions or concerns should be directed to (448) 220-6754.