

INTRODUCING OUR NEW SERVICE: INSPECTIONS

*To better provide
factual information
to decision-makers
in a timely manner.*



**MANDI MITCHELL
INSPECTOR GENERAL**

Revised 3/20/2025

WHAT IS AN INSPECTION?

- ✓ An inspection is an **independent** assessment of FDEM programs or operations to provide information for decision-making, and make recommendations to improve programs, policies, or procedures.
- ✓ Inspections can be very narrowly focused, looking at a single transaction within a large system, or can look at an overall system of controls.
- ✓ They can also take a broader, multi-disciplinary approach to assessing programs, results, resource management, policies, etc.
- ✓ Inspections are designed to provide factual information to decision-makers in a timely manner.
- ✓ They are designed to be flexible and result in reports that provide meaningful information and recommendations for improvements to increase the Agency's efficiency and effectiveness.

For more information
about the FDEM OIG,
please visit our website at:
www.FloridaDisaster.org/OIG

*Please Call or Email
if you have any concerns.
We are available to meet off-site if needed.*

HOW CAN I REQUEST AN INSPECTION?

If you are interested in requesting an OIG inspection of an Agency transaction, control, process, or program, simply contact the OIG!

Please keep in mind, OIG resources are limited. The Inspector General approves the initiation of inspections and other reviews, as deemed appropriate. We follow a risk-based approach to accepting engagements and allocating resources.

Even if we are unable to initiate an inspection immediately upon your request, we will log the request for future consideration.

**FDEM OIG
ACCOUNTABILITY
HOTLINE**

CALL: (850) 815-4151

EMAIL: COMPLAINT@EM.MYFLORIDA.COM

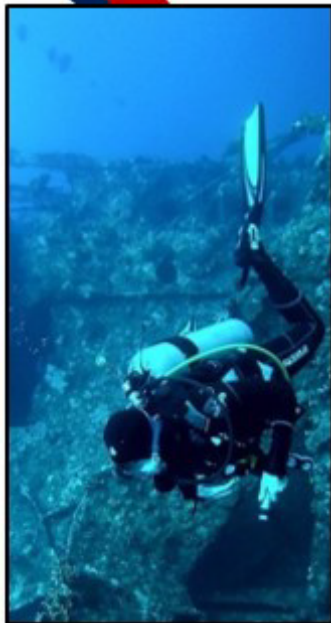
It's Not A Deep Dive!

Audits & Investigations



Inspections

Inspectors often need to cover a lot of ground in assessing a program or Agency operations.



Inspections are flexible, responsive, and balanced in depth and scope.

Inspections contribute to the Agency's integrity, efficiency, and public accountability.

3 Types of Inspections:

Compliance: Evaluates whether activities are performed in compliance with applicable laws, rules, regulations, policies, and/or procedures.

Performance: Evaluates the efficiency, effectiveness, and/or economy of operations.

Hybrid: Combines elements of a compliance inspection and a performance inspection.

A Proactive Approach via Inspections

In accomplishing their missions, OIGs use a variety of approaches and perform a variety of oversight activities and services.

Inspections differ from more traditional OIG engagements, such as internal audits and investigations that are typically conducted after the fact.

During an inspection, OIG staff work collaboratively with FDEM staff and may be able to provide insightful information before an improper action or error occurs.

An inspection is not a deep dive, but is flexible, responsive, and balanced in both depth and scope. The objectives of an inspection may include providing factual and analytical information, monitoring compliance, measuring performance, and/or assessing the efficiency and effectiveness of operations.

OIG AUTHORITY

§ 20.055, Florida Statutes, creates in each state agency, the Office of Inspector General (OIG), charged with the responsibility for promoting accountability, integrity, and efficiency in government.

MISSION

The Florida Division of Emergency Management (FDEM) OIG's mission is to promote integrity and efficiency through independent and objective assessments of FDEM's programs and operations.

VISION

Enhancing Public Trust in Government.

STANDARDS

We conduct inspections in accordance with the *Principles and Standards for Offices of Inspectors General* (Green Book), as published by the Association of Inspectors General. These standards require us to:

- Maintain independence, both in fact and appearance.
- Exercise due professional care in conducting inspections and preparing accompanying reports.
- Possess the necessary knowledge, skills, and experience to perform the work.
- Adequately plan inspections and conduct them in a timely manner.
- Ensure evidence supporting conclusions are sufficient and appropriate, and provide a reasonable basis for the conclusions.
- Provide timely, written reports to appropriate officials. Reports should present evidence accurately, fairly, and objectively, and present findings, conclusions, and recommendations in a clear and concise manner.
- Perform follow-up to determine the extent to which findings and recommendations are considered and addressed.
- Protect privileged and confidential information.