Developing Mass Care Capability in Florida

Michael Whitehead
State Mass Care Coordinator
Developing a Mass Care and Emergency Assistance Capability

Purpose of the Guide and Overview
The state of Florida’s Mass Care & Emergency Assistance Capability Level Guide (CLG) is intended to provide jurisdictions within the state with considerations for identifying and developing a mass care and emergency assistance capability. This Guide was developed with input from national, state, and local government and nongovernment practitioners and subject matter experts in mass care and emergency assistance. FEMA’s new State Mass Care Coordinators Course is based on this Guide.

This CLG provides the following resources for capability development:

1. **Capability Definition**
2. **Risk Considerations:** This section provides communities with risk factors related to Mass Care and Emergency Assistance that they may wish to consider during their Threat/Hazard Identification and Risk Assessment (THIRA) or other ongoing risk assessment/hazard identification processes. Presence of these risk factors may assist with determining how much of a capability is needed in the community.
3. **Planning, Organizing and Equipping, Training, and Exercising a Mass Care and Emergency Assistance Capability:** This section applies the Preparedness Cycle construct to guide preparedness activities.
4. **Sample Capability Model Level Goals:** This section provides jurisdictions with a range of Mass Care and Emergency Assistance Capability levels that can be used as model preparedness goals. These goals reflect input from practitioners and subject matter experts but are provided only as examples. Users should develop capability levels that reflect their own determination of need.
CLG a basis for new courses

- New Community Mass Care Course ready for pilot
- New State Mass Care Coordinator’s Course
Mass Care CLG Framework

**Capability Definition:** A description of the capability to include specific outcomes.

**Risk Considerations:** Risk factors to be considered during a Threat + Hazard Identification and Risk Assessment (THIRA) or other ongoing risk assessment/hazard identification process. Presence of these risk factors may assist with determining how much of a capability is needed in the community.

**Key Linkages:** This section assists in the integration of each capability with existing preparedness programs and guidance. The CLG provides examples of how target outcomes can be accomplished through plans, personnel/teams, equipment, training and exercises. Additionally, the CLG provides linkages to standards and guidance that help implement each capability.

**Model Capability Level Goals:** Based on input from practitioners and subject matter experts, this section can provide communities with a range of capability levels to be used as model preparedness targets. These targets would be provided only as examples and users could develop capability levels that reflect their own determination of need.
MC/EA Operational Priorities

1. Coordinate Mass Care and Emergency Assistance activities
2. Conduct Feeding operations
3. Conduct Sheltering operations
4. Conduct Distribution of Relief Supplies operations
5. Support Mass Evacuation
6. Support to Recovery Operations
7. Support Family Reunification Services
## Sample Capability Model

### Level Goals

<table>
<thead>
<tr>
<th>Operational Priorities</th>
<th>Capability Level 5</th>
<th>Capability Level 4</th>
<th>Capability Level 3</th>
<th>Capability Level 2</th>
<th>Capability Level 1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Coordinate Mass Care and Emergency Assistance Activities</strong></td>
<td>Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources.</td>
<td>Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources.</td>
<td>Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources.</td>
<td>Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources.</td>
<td>Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources.</td>
</tr>
<tr>
<td></td>
<td>Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources.</td>
<td>Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources.</td>
<td>Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources.</td>
<td>Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources.</td>
<td>Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources.</td>
</tr>
<tr>
<td></td>
<td>Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations in the local community.</td>
<td>Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations in the local community.</td>
<td>Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations in the local community, State, inter-State, or nation.</td>
<td>Integrate and report the actions of responsible organizations for an incident that exceeds the available capabilities of the national mass care and emergency assistance organizations.</td>
<td>Integrate and report the actions of responsible organizations for an incident that exceeds the available capabilities of the national mass care and emergency assistance organizations.</td>
</tr>
</tbody>
</table>
Coordinate Mass Care and Emergency Assistance activities

Objectives:

- Define the scale of the disaster based on population affected, geography and intensity of the event
- Assess and identify resource shortfalls
- Coordinate, on an ongoing basis, with local, tribal, state, private sector and NGOs to determine mass care resources available within the jurisdiction
- Collect, report and coordinate information on mass care activities and share with mass care and emergency assistance partners
- Ensure children and adults with and without disabilities who have access and functional needs are integrated into all aspects of Mass Care and Emergency Assistance services.
- Conduct regularly scheduled coordination with mass care and emergency assistance providers
A CONSISTENT FRAMEWORK FOR INTEGRATION ACROSS PROGRAMS

**Evaluate/Improve**
Content and structure for Comprehensive Assessment System, State Preparedness Reports, etc

**Plan**
Content and objectives for planning guides (see CPG 101)

**Exercise**
Structure and content for HSEEP Exercise and Evaluation Guides

**Organize/Equip**
Content and structure for estimating costs to build and maintain capabilities

**Train**
Learning objectives for course development and selection
Open Shelters

This page contains summary information for currently open general and special needs shelters within the State of Florida. For shelter locations and driving directions please visit FloridaEvacuates.com.

State Summary: # of Shelters: 0 Shelter Population: 0
State Special Needs Summary: # of Shelters: 0 Shelter Population: 0

<table>
<thead>
<tr>
<th>Special Needs</th>
<th>Shelter Name</th>
<th>City</th>
<th>Population</th>
</tr>
</thead>
</table>

Data Courtesy of American Red Cross National Shelter System

DISCLAIMER: Portions of the information contained on this website may be inaccurate or outdated at any given time. Neither the American Red Cross nor the State of Florida make any claims, promises or guarantees about the accuracy, completeness, reliability or adequacy of the contents of this website. The American Red Cross and the State of Florida specifically disclaim any and all liability that may arise from use of this information, or that may arise with respect to any websites maintained by third parties and linked to or from this website. Neither the American Red Cross nor the State of Florida endorse any content, viewpoints, products or services on websites linked to or from this website. This website is provided on an as is basis without warranty of any kind, express or implied.
The American Red Cross National Shelter System

Shelter Search Results

State: "FL" County/Parish: "Leon"

There are 56 shelters matching the criteria you have selected.

Below are results 1 through 25.

Be sure to search for your shelter before you click the add shelter link. Your shelter may already exist in the system.

<table>
<thead>
<tr>
<th>#</th>
<th>NAME</th>
<th>ADDRESS</th>
<th>CITY</th>
<th>COUNTY</th>
<th>STATUS</th>
<th>E/P CAPACITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>6030</td>
<td>APALACHEE ELEMENTARY SCHOOL</td>
<td>550 TROYA STR.</td>
<td>TALLAHASSEE</td>
<td>LEON</td>
<td>Closed</td>
<td>400.0</td>
</tr>
<tr>
<td>6031</td>
<td>ASTORIA PARK ELEMENTARY SCHOOL</td>
<td>2455 ATLAS RD</td>
<td>Tallahassee, FL 32303</td>
<td>Leon</td>
<td>Closed</td>
<td>400.0</td>
</tr>
<tr>
<td>6041</td>
<td>BOND ELEMENTARY SCHOOL</td>
<td>2001 SAXON ST</td>
<td>Tallahassee, FL 32310</td>
<td>Leon</td>
<td>Closed</td>
<td>400.0</td>
</tr>
<tr>
<td>6002</td>
<td>Broken Lake Elementary School</td>
<td>1000 PEDRICK RD</td>
<td>Tallahassee, FL 32317</td>
<td>Leon</td>
<td>Closed</td>
<td>350.0</td>
</tr>
</tbody>
</table>
Please note: Only shelters which are currently open will show up in searches. Statuses are handled by the American Red Cross.

Enter your location to find currently open shelters:

Search
Implications for Emergency Management

- Shelter locations in ARC NSS must be accurate
- Shelter status (open/closed) must be accurate