

Doing More with Less

Leveraging Voluntary Agencies in Support of Emergency Management Priorities

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Volunteer Florida

**The Governor's Commission on Volunteerism and
Community Service**



Or better still...

Do more WITH MORE – and PAY LESS for it, by engaging local faith-based and community organizations.

When needed – and *only* when needed – augment local efforts by requesting State ESF 15 Support Agencies.

Get to know your local resources:

- Promote VOAD/COAD and invite them to join
- Understand their missions and what they offer your community
- Engage them in specific disaster roles
- Train them (NIMS/ICS & role-specific training)
- Include them in your exercises
- Document their capabilities and resources

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ESF 15 Capabilities																							
	Chain Saw Team	Child Care	Disaster Stress Management	Day Walk	Debris Removal Breakout	Management	Food Distribution	Food Preparations	Incident Management Team	Long Term Recovery	Mass Feeding	Priority Operations	Psychological Operations	Point of Distribution (POD) Team	Roof Repairs (Tarp)	Safety Training	Shelter Management	Stalls Teams	Unaffiliated Donation	Unaffiliated Volunteer Management	Case Work	Web-based Site for Disaster Information	Disaster Financial Assistance
ESF 15 Support Agencies																							
Active Community Team Services	X				X	X	X	X	X		X	X	X	X	X	X			X				
Adventist Community Services						X	X	X															X
American Red Cross			X		X	X	X	X	X	X					X	X	X						
Associated Industries of Florida																		X					
Catholic Network Florida, Inc.		X	X		X	X	X	X		X	X	X		X				X	X				
Christian Contractors Association, Inc.	X				X	X			X						X	X		X	X				
Christian Disaster Response																		X					
Church of Jesus Christ of Latter-Day Saints	X		X		X	X	X	X	X		X			X	X								
Church World Service																		X					
Compassion Alliance														X					X				
Coordinated Assistance Network																					X	X	
Corporation for National Service																		X					
Eagles Wings Foundation, Inc.	X				X	X	X		X									X					
Episcopal Diocese of Florida					X	X	X																
Florida Association of Food Banks						X	X					X							X				
Florida Association of Volunteer Centers																				X			
Florida Baptist Disaster Relief	X	X	X			X	X	X	X	X		X			X		X						
Florida Conference of the United Methodist Church																		X					
Florida Crisis Response Team			X																				
Florida Department of Elder Affairs										X										X	X		
Florida Interfaith Networking in Disaster										X													
Florida Jaycees														X				X					
Florida Voluntary Organizations Active in Disasters										X													X
Lions of Florida																							

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ESF 15 Resources																						
ESF 15 Support Agencies	Building Materials	Cleaning	Disabling	Communications Equipment	Food Stock	Fuel/Flts	Heavy Equipment	Households	Goods	Mobile Command Units	Mobile Feeding Units	Personal Combat Supplies	Phone Hotline Services	Portable Generators	Sound Equipment	Sound Stage (Portable)	Tram positions - Camp Vans/Trucks	Tram positions (Tractors/Trailers)	Hauling	Warm Houses (in FL)	Warm Houses (outside of Florida)	Refrigeration Trailers
Active Community Team Services		X			X	X					X	X	X	X	X	X	X				X	X
Adventist Community Services																						
American Red Cross		X	X	X				X		X	X	X							X	X	X	
Associated Industries of Florida																						
Catholic Network Florida, Inc.		X	X	X	X			X	X			X					X			X		
Christian Contractors Association, Inc.	X	X				X			X					X			X	X		X		
Christian Disaster Response	X		X		X												X	X				
Church of Jesus Christ of Latter-Day Saints	X		X	X	X			X				X		X				X		X	X	
Church World Service																						
Compassion Alliance					X							X										
Coordinated Assistance Network																						
Corporation for National Service																						
Eagles Wings Foundation, Inc.				X		X			X					X			X	X				
Episcopal Diocese of Florida			X		X			X				X										
Florida Association of Food Banks					X	X											X	X		X	X	X
Florida Association of Volunteer Centers																						
Florida Baptist Disaster Relief	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X			X		X
Florida Conference of the United Methodist Church												X					X					
Florida Crisis Response Team																						
Florida Department of Elder Affairs																						
Florida Interfaith Networking in Disaster																						
Florida Jaycees																		X				
Florida Voluntary Organizations Active in Disasters																						
Lions of Florida																						
Night Runners Mobile Crisis Service and Disaster Relief									X					X								

Leveraging Volunteers and Donations
in Support of **Emergency
Management Priorities**

A hurricane has made a direct hit on your county, causing massive power outages, unsafe drinking water, extensive damage to infrastructure and private property, and debris everywhere.

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- An inexperienced trucker didn't heed the warnings and tried to make his destination before the storm arrived. He caused an accident on the Interstate involving 6 other vehicles and a hazmat spill.
- Those without power include frail elderly on oxygen and other power dependent equipment, who will be trapped in their homes until power is restored or responders can help them evacuate.

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- Christian Contractors Association, Baptist Disaster Relief, Church of Scientology and Samaritan's Purse have all called to ask how and where they can help.
- PODS will be mobilized within 24 hours – you must confirm that those sites are still viable and report to State Logistics.
- State ESF 6 has contacted you for direction on where to place mass care resources, but you don't have that information yet.

- Truck hazmat accident
- Frail elderly trapped without life sustaining power
- Voluntary organizations calling
- POD locations needed ASAP
- Mass care sites needed ASAP

Which of these consequences are **not related to volunteers and donations?**

If you haven't delegated your ESF15 responsibilities to someone else, is it because you:

- Believe you need to retain responsibility so the volunteers don't get out of control?
(How did that work for you in this scenario?)
- Don't believe you have anyone capable of managing volunteers and donations?

Let us help you find the right person or organization!

Shelter Training and Toolkit

- Training module based on a pilot project
- Includes a PowerPoint, video, and facilitator / participant manuals
- Goal: Prepare paid and volunteer shelter staff to serve people with disabilities in shelters
- Audience: Staff of American Red Cross and other general population shelters

Shelter Training and Toolkit

Includes instruction on:

- ADA Reasonable Accommodations and Modifications to Service
- DOJ Guidance for Shelter Operations
- Disability Awareness and Etiquette

Shelter Training and Toolkit

Distribution of Toolkit:

- 2 copies were mailed to every:
 - Emergency Management Agency
 - American Red Cross Chapter
 - Center for Independent Living

Shelter Training:

- Presented in Winter Park & Tallahassee this month
- Additional training to be scheduled in winter and spring of 2009
- Can be customized for each county or municipality

ESF 15 Key Points:

- **Delegate** ESF 15 Volunteers & Donations to an appropriate person / organization
- Use the **Resources & Capabilities Matrices** to assess current status & record improvement
- Review the **Shelter Training and Toolkit**
- **Request** the Shelter Training in your region
 - Call Alex Amparo at 850-414-2977
 - Email alex@volunteerflorida.org
- Watch for info from ESF 15 on **NIMS implementation** for your NGOs!



VOLUNTEER
FLORIDA

**THE GOVERNOR'S COMMISSION
ON VOLUNTEERISM & COMMUNITY SERVICE**